Cyberbullying prevention & management protocol

MEDi@TORS

Prevention

1

RAISE AWARENESS

- Contact regional associations and government organizations providing specialized teacher and student training and protocols
- Organize information and awareness campaigns teaching online security and data protection, empathy and raising awareness about bullying and cyberbullying

2

CREATE A TEAM

- Identify and train a group of teachers who will act as a point of reference when cases of bullying/cyberbullying occur
- Support peer-mentoring with the identification of a volunteer group of students who will act as a point of reference for their peers in cases of bullying/cyberbullying and also be in contact with the team of teachers

Response

3

DETECT AND GATHER PRELIMINARY INFORMATION

- Initial detection and review of the situation (identification of people involved, details on incident, separate interviews with the victim, aggressor(s) and other bystanders)
- Review available institutional protocols, make preliminary decisions and evaluate the next steps. Contact any required professionals: psychologist, etc.
- Agree on the individuals responsible for handling the case within the school
- Contact families, compile additional information and adopt emergency measures

4

ASSESS THE CASE, INVESTIGATE AND MAKE THE FIRST PROPOSALS FOR ACTION

- Identify the action protocol stipulated by the law or develop one after consulting pertinent organizations and/or services such as the Educational Inspection Service
- Review the action protocol and adapt according to the case/context

5

THE ACTION PLAN

- Activate the bullying/cyberbullying action protocol
- Write a report for the Educational Inspection Service that provides support for these cases in your country/region
- When applicable, inform the police or prosecutor

6

EVALUATE AND MONITOR

- Be in contact with the cybervictim and their family
- Be in contact with the cyberaggressor and their family
- If required, communicate with other pertinent organizations
- Close the case, write the final report